

CELLULAR TELEPHONE SERVICES

Cellular Telephone Service in accordance with the Resellers Agreement, which may have terms and conditions of service in addition to, but not inconsistent with, those of this tariff.

- B. Cellular Numbers will be provided to Resellers only in blocks of 50 numbers until a total of 100 numbers have been purchased and in blocks of at least 10 numbers thereafter.
- C. Each block of Cellular Numbers provided to a Reseller will be purchased for a period of one (1) year commencing on the date that such block was made available by the Company to the Reseller and each block of Cellular Numbers will be automatically extended for additional one (1) year periods unless the Reseller gives written notice to the Company of its intention not to renew at least ninety (90) days prior to the expiration of the current term.
- D. Cellular Numbers within blocks of Cellular Numbers purchased by a Reseller will be activated by the Company within one working day by the Company after the Reseller requests activation by notifying the Company of the manufacturer, model number, FCC type number, and serial number of the Cellular Telephone of an Authorized User to which Cellular Telephone Service is to be provided. Activation of a Cellular Number by the Company means (a) notifying a Reseller of a ten-digit Cellular Number unique to that number and (b) commencing Cellular Telephone Service to the Cellular Telephone whose serial number and other information was communicated by the Reseller.

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President

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- E. The Company may provide Cellular Telephone Services at a retail rate to the general public on its own account. Resellers shall not directly or indirectly interfere with the efforts of the Company to attract its own retail customers and shall not directly or indirectly interfere or attempt to interfere with the relationship between the Company and any of its Users. The Company will not directly or indirectly interfere with the Reseller's efforts to attract its own Authorized Users and shall not directly or indirectly interfere or attempt to interfere with the relationship between the Reseller and any of its Authorized Users.
- F. All billing by the Company is to the Reseller. Billing for access and usage will be made monthly in advance of service. 100 minutes of usage calculated in accordance with Section 2.5.5.B per Cellular Number will be billed in advance for each Cellular Number when activated for the use of Authorized Users, with 80% billed at the peak rate and 20% at off-peak. If the Authorized User's actual usage charges for a month differ from the amount billed in advance, the Reseller will be billed or credited the difference, subject to paragraph 2.5.3, depending on whether actual usage charges are more or less than that billed in advance.

2.5.2 Service Order Charge

To process a service order for activation of a Cellular Number for commencement of Service, or to change a Cellular Number, or for reactivation of a Cellular Number and restoration of Service temporarily

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discontinued for cause (as specified in
paragraph 3.6).

per order, per number.....18.00

To process a service order for the addition
or modification of any optional feature per
Cellular Number or to change the
identification number of the Cellular
Telephone.

per order, per number.....8.00

2.5.3 Minimum Charges; Deposits

- A. Each purchase of a block of Cellular Numbers must be accompanied by payment of a non-refundable deposit of \$50.00 for each of the Cellular Numbers in that block. In the case of each such Cellular Number activated within sixty (60) days after the block was made available to the Reseller, such deposit will be applied against the charges incurred by the Authorized User for each such Cellular Number. Such application will be reflected on the Reseller's first bill on which charges for each such Cellular Number appear. If a Cellular Number is not activated within such sixty (60) day period, then such deposit shall be forfeited to the Company.
- B. Each Cellular Number not activated within sixty (60) days after a block of Cellular Numbers is purchased shall begin incurring Cellular Number charges beginning on the 61st day after which the block was purchased, pursuant to the paragraph 2.5.4.B for each such number which has not been activated. Thereafter, such charges shall continue until termination of the contract pursuant to which such number was

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purchased (and shall do so notwithstanding a termination of service pursuant to paragraph 3.6).

- C. The Company reserves the right to refuse requests for further Cellular Numbers from any Reseller which does not have at least 50% of the Cellular Numbers assigned to it activated for use by Authorized Users under either paragraph 2.5.4.A or 2.5.4.B.
- D. The Reseller will be subject to a minimum monthly bill. This bill will be calculated by multiplying the total number of Reseller's Authorized Users times \$69.00. Such minimum bill will not be charged if the actual monthly billing to the Reseller pursuant to paragraphs 2.5.4, 2.5.5 and 2.6.1 for all Reseller's Authorized Users exceeds the minimum bill.

2.5.4 Cellular Number Charge

Provides access to the Cellular Telephone System for Reseller's Authorized User.

- A. Option I; per Cellular Number, including 75 minutes of usage per month
per month 55.20
- B. Option II; per Cellular Number
per month 15.20
- C. Option III; per Cellular Number, including 15 minutes of usage per month (peak or non-peak).
per month 8.00

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2.5.5 Usage

A.	Option I	<u>Per Minute</u>	
	Peak Period		
	0-75 minutes per month, per Number	Included in the monthly access charge	
	In excess of 75 minutes per month, per Number		0.32
	Off-Peak Period		0.12
B.	Option II	<u>Per Minute</u>	
	Peak Period		0.44
	Off-Peak Period		0.20
C.	Option III	<u>Per Minute</u>	
	0-15 minutes per month, per Number	Included in the monthly access charge	
	In excess of 15 minutes per month, per Number		0.72
	Off-Peak Period		0.28

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2.6 OPTION SERVICE

A. Call Forwarding

Per minute	.10
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If a call is redirected to a number which is not a Cellular Number, the following additional charge will apply to each such call in lieu of the usage

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charges set out in paragraphs 2.3.4,
2.4.4 and 2.5.5:

Per minute .10

C. Call Waiting/Call Holding

Allows an individual Authorized User and Bulk Service Customer currently engaged in a call to be alerted that another incoming call has been received and to accept the second call while maintaining the first call on hold.

Per Cellular Number
per month No Charge

For the period during which either of the calls is on hold, the individual Authorized User or Bulk Service Customer shall be charged an additional usage charge equal to the rate applicable to such individual Authorized User or Bulk Service Customer as set forth in paragraphs 2.3.4, 2.4.4 and 2.5.5.

D. Call Conferencing
(Three-Way Calling)

This service allows an individual Authorized User and Bulk Service Customer to add a third party to an existing call conversation. Individual Authorized Users and Bulk Service Customers manually invoke this feature through the use of a special dialing code.

Per Cellular Number
per month No Charge

For the period during which the additional party is connected to the

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conference, the individual Authorized User or Bulk Service Customer shall be charged an additional usage charge equal to the rate applicable to such individual Authorized User or Bulk Service Customer as set forth in paragraphs 2.3.4, 2.4.4, and 2.5.5.

E. Enhancement Package

Includes Call Forwarding, No-Answer Transfer, Call Waiting, and Call Conferencing.

Per Cellular Number,
per month

No Charge

All Per Minute charges shown in (A) - (D) above apply.

F. Telephone Number Selection

Telephone Number selection allows an Authorized User of the Company or Bulk Service Customer to select a number from numbers currently active for assignment in the cellular switch. Assignments of telephone numbers are otherwise designated at random by the Company pursuant to paragraph 3.11.

Per Telephone Number	40.00
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2.6.2 Directory Listing

A. An annual non-refundable charge will be assessed to a customer for each white page directory listing of the local wireline telephone company.

Per Listing	36.00
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2.6.3 Optional Call Restrictions

Call restriction services are offered so that usage is restricted at the Customer's option, through selection of any combination of the following services; per Access number, Non-Recurring Charge when arranged.

No Charge

- a. International Call Denial
No 011+ or 01+ access allowed.
- b. Operator Assisted Denial
No 0+ access allowed.
- c. Toll Denial (Kauai calls only)
No 1+ access allowed.
- d. Local NPA (808 area code only)
No 1+ calls may be completed outside the local NPA.
- e. Incoming Only
No incoming calls will be completed.
- f. Outgoing Only
No incoming calls will be completed.
- g. Hotline
Dials out to one prearranged number only.

2.6.4 Bulk User Discount

Bulk Service Customers shall receive a five percent (5%) discount on all rates and charges pursuant to paragraphs 2.6.1 through 2.6.3.

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2.6.5 Reseller Discount

Resellers shall receive a 20 percent (20%) discount on all rates and charges pursuant to paragraphs 2.6.1 to 2.6.3.

2.6.6 Detailed Billing

A detailed supplement to the monthly bill for Authorized Users of the Company and Bulk Service Customers only is available listing optional features, usage and toll charges for all local calls for each Cellular Number. This is available on a continuing monthly basis or upon special request for specific billing periods.

- | | | |
|----|---|------|
| a. | Specific billing period detail
per access number; per request,
per period: | 4.50 |
| b. | Local usage detail on a continu-
ing monthly basis; per Access
Number, per month: | 2.00 |

2.6.7 Directory Assistance

Directory assistance will be provided by a carrier other than the Company. The Customer will be billed for airtime or usage at the appropriate rate when a call is placed from a cellular unit to directory assistance. In addition, the Customer will be billed a per-call charge for this service.

Per Call	.20
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2.6.8 Operator Service

Operator services will be provided by a carrier other than the Company. The Customer will be billed for airtime or usage at the

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appropriate rate when a call is placed from a cellular unit to an operator.

2.6.9 Returned Check Charge

Charge imposed for each check, draft, or similar negotiable instrument returned unpaid by the bank.

Per Check 25.00

2.6.10 Telephone Number Hold Charge

Charge billed to Customers, Bulk Service Customers, or Persons for the reservation and retention of a particular unactivated Cellular Number for a period not exceeding twelve (12) months.

Per Cellular Number,
per month 10.00

2.7 USE OF OTHER CELLULAR TELEPHONE COMPANIES

A. If a Customer, Authorized User, or Bulk Service Customer incurs charges as a roamer on an Other Cellular Telephone Company operating outside the State of Hawaii, and such Other Cellular Telephone Company has not entered into an intercarrier billing agreement with the Company, such charges will be billed directly to and will be the sole responsibility of the Customer, Authorized User or Bulk Service Customer.

B. If a Customer, Authorized User or Bulk Service Customer incurs charges as a roamer on an Other Cellular Telephone Company operating outside the State of Hawaii, and such Other Cellular Telephone Company has entered into an intercarrier billing agreement with the Company, the Customer, Authorized User or Bulk Service Customer shall be responsible to pay the Company for all charges

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incurred on such Other Cellular Telephone Company's System while roaming.

- C. If a Customer, Authorized User or Bulk Service Customer incurs charges as a roamer on an Other Cellular Telephone Company operating within the State of Hawaii, the Customer, Authorized User or Bulk Service Customer shall be charged for usage as a Roamer at the rate applicable to such Customer, Authorized User or Bulk Service Customer set forth in paragraph 2.3.4, 2.4.4, 2.5.5 and 2.9, as applicable.

2.8 ROAMER SERVICE

The Company will provide Service within the Service Area to Roamers who are authorized users of an Other Cellular Telephone Company.

- a. If the Company has not entered into an intercarrier billing agreement with an Other Cellular Telephone Company, a Roamer of such Other Cellular Telephone Company who desires to receive service from the Company shall advise the Company of its name, the identity of the Other Cellular Telephone Company of which the Roamer is a customer, the cellular telephone serial number, the cellular telephone number assigned to the Roamer by such Other Cellular Telephone Company, and the number of days service is desired. Charges for the Company's Service will be in accordance with paragraph 2.8.1. Other carrier charges will be charged to the Roamer in accordance with paragraph 2.9.
- b. If the Company has entered into an intercarrier billing agreement with an Other Cellular Telephone Company, a Roamer of such Other Cellular Telephone Company shall have automatic use of the Company's Service as a Roamer. Charges for the Company's Service will be in accordance with paragraph 2.8.2. Other carrier charges will be charged to the Roamer in accordance with paragraph 2.9.

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2.8.1 Roamer Charges for Non-Automatic Roaming

Charges for roamer services are payable in advance. Charges are billed on a flat rate basis, plus a service order charge. The flat rate daily charge includes all features included in the enhancement package set forth in paragraph 2.6.1.E, with unlimited minutes of air time. Maximum contract period for this service is one month. All toll charges will be billed through the operator.

A. Service Order Charge

To process a service order for activation of roamer service.

Per order, per number.....22.50

B. Cellular Number Charge

Flat rate service with unlimited air time.

Per day, per
cellular number.....12.50

2.8.2 Roamer Charges for Automatic Roaming

Charges for roamer service in which the Company has entered into an intercarrier agreement with an Other Cellular Telephone Company shall be billed to such Other Cellular Telephone Company. Charges are billed as follows:

a. Roamer Access Charge

To provide access to the Cellular Telephone Service.

Per day, per number.....5.00

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b. Roamer Usage Charge

Usage Charge.

Per minute.....0.50

The above charges include all features included in the enhancement package set forth in paragraph 2.6.1.E. All toll charges will be billed through the operator.

2.8.3 Roamer Extended Service

Service may be provided by the Company to a Roamer who requires Service over an extended time within the Service Area. The Roamer, with prior approval of the Company, may select an appropriate option package pursuant to paragraph 2.3.3 and 2.3.4, and the Roamer will be billed the appropriate Cellular Number Charge and usage rate under the option chosen.

2.9 OTHER CARRIERS' CHARGES

- A. Except as otherwise set forth in Section 2.8.2, the Customer and Roamer shall be responsible to pay the Company for the Customer's and Roamer's use through his Cellular Telephone of services furnished by all connecting carriers, including the local exchange telephone company and all interexchange and other carriers, in an amount equal to the charges which would have otherwise been billed by such carriers directly to such Customer and Roamer.
- B. The Customer shall be responsible for payment of all charges incurred for the use of cellular services furnished to the Authorized Users and Bulk Service Customers as a roamer on another Cellular Telephone Company and billed to the Customer's cellular account with CyberTel Cellular, and shall also be responsible for

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payment of charges incurred by the Authorized Users and Bulk Service Customers on such Other Cellular Telephone Companies for the use by the Authorized Users and Bulk Service Customers of services furnished by all connecting carriers, including the local exchange telephone company and all interexchange, interstate and international toll and other charges imposed by the local exchange telephone company and/or by interexchange and other carriers and billed to the Customer's cellular account with the Company.

- C. No third party billing to any Customer's or Roamer's account with the Company will be allowed or accepted.

2.10 CHARGES FOR FRACTIONAL PERIODS

The charges for Service provided for fractional parts of months, and any minutes of usage included with these charges, will be based on a proportionate part of recurring charges, based on the actual number of days for which Service is provided. For these purposes, each month will be deemed to have thirty (30) days.

2.11 NON-CHARGEABLE CLAIMS

No charges will be made for calls to the 911 emergency number for police, fire and ambulance service on the island of Kauai.

(L)

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SECTION 1

TWO-WAY MOBILE SERVICE

MOBILE SERVICE AREA

The mobile service area of this Domestic Public Land Mobile Radio Service is the entire area within the service area of the land radiotelephone station as licensed by the Federal Communications Commission.

RATES

The following charges will be made for Domestic Public Land Mobile Radio Service.

- | | |
|--------------------------------------|-----------|
| A. <u>MESSAGE SERVICE - PER UNIT</u> | \$33.50 x |
| B. <u>RURAL SUBSCRIBER UNIT</u> | \$33.50 x |
| C. <u>DAILY SERVICE</u> | \$ 8.00 |

Each "Walkie-Talkie" Type Unit, with
batteries and charger.

x Rate Per Month.

(Continued)

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By Dr. Mark Goldman
Hilo, Hawaii

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SECTION 1

TWO-WAY MOBILE SERVICE

(Continued)

RATES (continued)

E. EQUIPMENT INSTALLATION. RENTAL AND MAINTENANCE - PER UNIT

	<u>Installation Charge</u>	<u>Rental Per Month and Maintenance</u> x
(1) Each Mobile Telephone	\$40.00	\$26.00
(2) Each "Walkie-Talkie" with charger and battery	-	\$25.00
Each Additional Charger	-	\$ 2.00
Each Additional Battery	-	\$ 2.00
(3) Each Rural Subscriber Station	\$50.00 **	\$25.00
		<u>Maintenance Only</u>
(4) Subscriber Owned Equipment		
Each Mobile Unit	\$50.00	\$ 8.00 xx

** Plus travel time of \$15.00 per hour one way; Half Hour Minimum.

x Maintenance performed in shop only.

xx Utility retains the right to decline to maintain subscriber owned equipment.

(Continued)

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By Dr. Mark Goldman
Hilo, Hawaii

o, Hawaii

SECTION 1

TWO-WAY MOBILE SERVICE.
(Continued)SPECIAL CONDITIONS1. Message Service

Message service allows utility's client to initiate or receive calls with no limit on the total number of individual calls. However, each call must be limited to a duration of no more than 10 minutes. Utility further reserves the right to limit a user to no more than 5 calls of 5 or more minutes duration during any one hour time span, so that other users may have access to existing lines.

2. Provision and Maintenance of Equipment

The subscriber has the option of furnishing his own mobile equipment, subject to provisions of RULES of this tariff, or having the utility furnish the equipment under RATES above. The foregoing charges include maintenance of equipment only in the event this utility furnished the equipment. Said maintenance will be performed only at utility's designated service shop during the daylight hours of 9 to 5, Monday through Friday. Facilities to be maintained at hours other than regular working hours will be provided under special arrangements at cost to subscriber. Such special arrangements shall be subject to review by the Public Utilities Commission of the State of Hawaii.

Subscriber furnished equipment must:

- (1.) Be FCC approved for use under Part 21.
- (2.) Have had an FCC check (frequency, power, deviation) within the previous 6 months.
- (3.) Have compatible signaling device.
- (4.) Be approved for use by utility.

(Continued)

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SECTION 1

TWO-WAY MOBILE SERVICE
(Continued)

SPECIAL CONDITIONS (Continued)

- (5) Provide utility with a copy of a semiannual FCC check if subscriber chooses not to have utility maintain equipment.

3. Installation

The preceding installation rate applies to equipment supplied by utility and assumes either front or rear mount installation at option of utility in either a private passenger vehicle or light truck. For installation of utility's equipment in vehicles other than those described, charges will be \$65.00. The installation charges set forth above apply also when mobile equipment is changed or removed from one vehicle of a subscriber to another except that where complete customer-owned cabling and antenna suitable for operating the desired equipment is in place in the mobile unit, an installation charge of \$20.00 per mobile unit applies.

4. WIRE LINE CHARGES

The charges specified under RATES, above, relate only to the radio link of the service provided. Charges for local wire line telephone service, toll wireline telephone service and the lease of wireline facilities incurred in connection with this domestic public land mobile radio service will be paid by the subscriber; and are not included in the schedule of charges specified under RATES, above.

Mobile telephone subscribers desiring to make long distance (off Hawaii Island) calls will be required to place an additional deposit of \$35.00, as will rural telephone subscribers.

5. TWO-CHANNEL COMMUNICATIONS

When the use of two channels is required to establish communication between two mobile subscribers, a message charge will be made to each subscriber.

(Continued)

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SECTION 2

ONE-WAY PAGING AND SIGNALING SERVICE

PAGING SERVICE AREA

The paging service area of this Domestic Public Land Mobile Radio Service (one-way communications) is the entire area within the service area of the land radiotelephone station as licensed by the Federal Communications Commission.

RATES

The following charges will be made for Domestic Public Land Mobile Radio Service (one-way communications).

A. MESSAGE SERVICE

	<u>Rate per</u> <u>Month</u>	<u>Message</u> <u>Allowance</u>	<u>Each</u> <u>Additional</u> <u>Message</u>
Selective Tone-Only Paging Service Operator Access			
Each Unit	\$ 9.00	50	\$.10
Selective Tone and Message Service Operator Access			
Each Unit	\$17.00	35	\$.20
Each Unit	\$21.50	100	\$.20
Daily Service-Per Unit (Includes tone and voice receiver, operator access)	\$4.00	Unlimited	—

(Continued)

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Hilo, Hawaii

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SECTION 2

ONE-WAY PAGING AND SIGNALING SERVICE

(Continued)

RATES (Continued)

B. EQUIPMENT RENTAL AND MAINTENANCE

Rental per Month
and Maintenance

Each Pocket Selective Tone-Only Receiver	#	\$ 9.50
Each Pocket Selective Tone and Voice Receiver Operator Access	#	\$12.00
Maintenance Only on Subscriber Owned Equipment	x	\$ 3.00
Each Additional Battery	*	\$ 1.50
Each Additional Charger	*	\$ 1.50

Includes rechargeable battery and charger when applicable.

* Pager accessories may be purchased from this utility at a cost of the then current price as listed in the appropriate vendors price book.

x Utility retains the right to decline to maintain subscriber owned equipment.

(Continued)

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SECTION 3

PUBLIC COAST MARITIME MOBILE RADIO SERVICE

MARITIME MOBILE SERVICE AREA

The Maritime Mobile service area of this Public Coast Maritime Mobile Radio Service is the service area of Public Coast Radio-telephone stations located at Hilo, Hawaii and between such ship stations and telephone stations on land.

RATES

The following charges will be made for Public Coast Maritime Mobile Radio Service.

Hilo, Hawaii - Channel 28

For the first three minutes or fraction thereof: \$ 1.70

For each additional minute or fraction thereof: \$.55

Deposits

Each applicant for Public Coast Maritime Mobile Radio Service may be required to place on deposit with this utility an amount not less than \$30.00. Calls billed to the subscriber will be credited against his deposit until such time as the deposit is below \$15.00 and the subscriber will then be required to re-deposit a like amount with the utility.

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SECTION 3

PUBLIC COAST MARITIME MOBILE RADIO SERVICE
(Continued)

SPECIAL CONDITIONS

1. Definition of Call

A call is defined as a communications contact between the coast station and a maritime mobile station; or between a maritime mobile station and another maritime mobile station; or between a maritime mobile station and a land telephone station, and may be initiated by either station. A call may utilize three minutes of air time. Each additional minute, or portion thereof, will be charged for separately. Time required for station and maritime mobile call letters or acknowledgement, will not be charged as air time.

2. The charges specified under RATES, above, relate only to the radio link of the service provided. Charges for toll wireline telephone service will be paid by the subscriber; and are not included in the schedule of charges specified under RATES, above.

3. Two Channel Communications

When the use of two channels is required to establish communications between two maritime mobile subscribers, a message charge will be made to each subscriber.

4. A minimum charge of \$2.50 per month will be assessed each subscriber. If monthly charges are in excess of this, only the monthly charges incurred will be charged.
5. Off Hawaii Island calls will be on a "collect" or bill to a 3rd party telephone basis only.
6. Refused Calls: If a call is refused by the called party, a charge of \$0.75 per refused call will be made.

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Hilo, Hawaii

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RAM PAGING HAWAII
Honolulu, Hawaii

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CITY & COUNTY OF HONOLULU RATE SCHEDULES

I. MOBILE TELEPHONE SERVICE

The following charges will be made for domestic public land mobile radio telephone service in the City and County of Honolulu, State of Hawaii.

A. SERVICE CHARGES PER UNIT

HIGH PRIORITY SERVICE

\$30.00 Per/month-per channel for the first channel,
plus \$10.00 for each additional channel.

INTER-ISLAND SERVICE

Customer to pay full rate for initial Island service,
each additional Island to be at one half of tariff
rate. (This does not include additional charges
incurred by usage rates. There will be no additional
time allowance for inter-island service.)

MOBILE ALERT SERVICE

This service shall be charged in accordance with the
Paging tariff for tone-only paging. See Section II.B.

TIME ALLOWANCE

400 Minutes per month per unit.

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By: Terry Revnak
President

CITY & COUNTY OF HONOLULU RATE SCHEDULES (continued)

OVERTIME CHARGES

\$.25 per minute or fraction thereof for each minute or fraction thereof in excess of 400 minutes.

LONG DISTANCE DIAL

\$100.00 Deposit required

ALL CHARGES PLUS FET.

TIME ALLOWANCE PER CALL

High priority - 5 minutes

Low priority - 3-5 minutes (lowest time during all system busy

LONG DISTANCE

Rates to be equal to rate charged this utility by local phone company, plus 10% for overhead.

Customers are required to have equipment compatible with the number of channels subscribed.

NOTES TO SERVICE CHARGES

The time allowance depends on the priority of service the customer requires:

High priority: Customer is guaranteed a maximum call time of five minutes without interruption.

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